

I have earned many mileages on the Hawaiian air mileages program which indicated that I am a frequent flyer between Pago and USA, as well as USA and Pago. I have seen and witness in my own eyes the prejudicial treatment that our Samoan flyers has been experience from the Hawaiian Airline personnel. Secondly I have been a victim of Hawaiian Airline's non reimbursement of unused tickets, not once, not twice but too many and lots of time. thirdly the food on the flight between Pago and Honolulu are awful, terrible and way below the standard considering a Thousand dollar ticket. fourthly, constant delay on flying and not taking care of passengers with temporary place of staying.

I am very grateful to Governor Togiola for his wisdom in looking out for the betterness of his people. Hawaiian Air has been very unfair to the people of American Samoa since 1984, and it is time to put a stop on their services to Pago.

I would be grateful if Hawiian Air, reimburses me with tickets between Pago and Honolulu which is approximately \$1200.00 in Feb 2006 as well as many other request for reimbursement for unused tickets in previous years.

I am now requesting DOT to approve Governor Togiola's proposal and perhaps a new Airline will not cheat the Samoan any further more and perhaps will treat us with some respect at all times, perhaps food will be much better than expired sandwiches used for breakfast, dinner and lunch between Pago and Honolulu.

I am now using Air New Zealand and Air Polynesian more often because of ill-treatment of the Samoan by the Hawaiian Air.

Thank you